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Quest International Announces the Addition of Comprehensive Supply Chain Logistics Services to Its Post Manufacturing Support Services for Device Manufacturers

IRVINE, Calif., March 20, 2018 – [Quest International, Inc.](#), known for proven track record of reverse logistics services tied to RMA (Return Merchandise Authorization) management programs, announced the addition of [4PL \(Fourth Party Logistics\)](#) programs to support established depot repair and field services for medical device manufactures including forward logistics and warehousing. Quest understands the importance of compliance to medical device manufacturer’s strict requirements of product tracking, record keeping and quality control.

Quest’s reverse logistics services include not only warranty and returns management but also supply chain management. Spare parts and consigned inventory management coupled with kitting optimize our client’s overall inventory management and decrease its operating expense. With warehousing and forward logistics services, Quest’s clients trust an effective execution of the fulfillment process including order picking, packaging, palletizing and shipping with compliant warehouse and transportation management systems. Quest serves as a single point of contact for multiple carriers, customs brokerage, order services, and more.

Quest’s priority is delivering premier customer satisfaction. Clients often require customized and flexible solutions to their unique business needs. Whether it’s just-in-time or just-in-sequence execution, Quest offers customized configurations to deliver white glove and white labeled service with transparency. Leveraging Quest’s global distribution centers, customers can depend on a cost effective supply chain logistics program.

“The Amazon model has reshaped how service delivery has evolved in recent years.” Kaye Katouzian, Vice President & COO states, “In providing a more comprehensive service offerings, we are constantly onboarding additional value added services to benefit our customers and become that one-stop strategic partner. I am excited to offer this comprehensive supply-chain logistics service to our customers globally.”

About Quest International

Quest International is a leading global post sales service support partner for original equipment manufacturers (OEMs) across multiple industries including healthcare, industrial, aviation and government as well as an IT Solutions provider for enterprises both large and small. Having served Fortune 500 companies since 1982, Quest offers a robust suite of new services and solution throughout its three business units: OEM Services, IT Services, and Technology Solutions, with over 30 operation centers worldwide. [Quest holds ISO 9001, 13485, 14001, and ANSI/ESD S20.20 certifications and is an FAA Part 145 / EASA Repair Station.](#) Corporate headquarters are located at 60-65 Parker, Irvine, CA 92618. For more information call 800-231-6777 or visit www.questinc.com. Quest International and Quest logo are registered trademarks of Quest International Inc.