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## FOR IMMEDIATE RELEASE

### Quest International Repeats Win as Siemens Best Global Supplier of the Year

**Irvine, CA - June 2009** – Quest International, Inc. announced it was once again the recipient of the biennially conferred, Siemens Healthcare's Best Global Supplier of the Year Award. This is the second consecutive year the Irvine, California based company was presented with the award, receiving honors in 2006 as well.

Quest collected the prestigious award at the 2009 Siemens Annual Supplier Conference. Quest was selected for their recognition of the importance of utilizing *Service as a Differentiator in Business*, also the theme of this year's conference. The award acknowledges Quest's outstanding customer-centric business model, excellence in supply chain management, and their ability to provide stellar sales and service support, meeting the complex global needs and cost-reduction goals of Siemens Healthcare.

"We are very pleased to receive this distinguished award for a second consecutive time. It is truly an honor to be chosen from among the more than 1000 Siemens suppliers." said Quest International President and CEO, Shawn Arshadi. "When we opened our doors in 1982, we were driven by a desire to separate Quest from other Medical Imaging Peripheral Service Providers. Corporately focusing on the provision of impeccable service and the dedication of every Quest team member makes this award possible"

Quest's continued commitment to Quality, Value and Service allowed them to focus on additional opportunities to differentiate themselves from other suppliers. Quest works closely with Siemens to understand their unique business structure and diverse requirements. The Quest-Siemens relationship started with local product repairs and has transitioned into a global service and logistics program. The growth and evolution of the strategic partnership has meant an optimization of the Siemens Global Supply Chain, improving Siemens Healthcare's ability to support their global customer base.

"Listening closely to our customer's voice is a critical component to providing world-class service. Receiving this esteemed award both in 2006 and 2009 is evidence that our adherence to both our Quality Management System and the ISO 9001:2008 philosophy of continued improvement is essential. Meeting the imaging peripheral support and service needs of Siemens was our principle goal. Winning this award is validation of that goal." said Kaye Katouzian, Vice President and COO of Quest. "Just as Siemens strives to provide excellent service, they expect the same of their strategic partners. We are proud that Siemens has recognized that Quest continues to excel in going above and beyond their expectations".

#### **About Quest International, Inc.**

Established in 1982 and ISO 9001:2008 Registered, Quest International, Inc. sells and repairs all manufacturers' medical imaging peripherals including, LCDs, CRTs, VCRs, printers and workstations. Quest is the North American, Master Distributor and Authorized Repair Center for Totoku medical displays, AlphaView LCD® medical displays and a Value-Added Reseller of the full-line of NEC medical and large-screen displays.

Quest is a leading provider of in and out-of-warranty service of IT infrastructure hardware/software from all industry-leading OEMs. As specialists in IT Infrastructure Support Services, Quest is dedicated to providing vendor neutral product and service support of business IT Infrastructures in any environment. Through on-site, depot and remote service offerings, Quest is able to provide enterprise-wide service for daily computing environments, to mission-critical datacenter and storage facilities. Quest is an Authorized HP Partner for the full-line of Hewlett Packard computing solutions and an Authorized Reseller of Qualstar Automated Tape Libraries and Nexsan Disk Storage Systems

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