

## **QUEST QUALITY POLICY**

In serving our customers, the Quest goal is to genuinely understand their service needs and be responsive in fulfilling them. On-time delivery of quality products that maximize user value is our primary objective. All of us at QUEST know that only by continually expanding our services and maintaining the highest quality products we can ensure our customer satisfaction. Therefore, each employee shall strive to meet the agreed upon requirements of all internal and external customers, the first time and every time. This shall be accomplished by continuous improvement through education, training, teamwork and innovation.

Because Quality is a process of continuous improvement, all Quests' employees are expected to actively work toward the attainment of these objectives. As Chief Executive Officer (CEO), and Chief Operations Officer (COO), we pledge our absolute support to the QUEST QUALITY POLICY, as defined by ISO 9001:2008 and / or ISO 13485:2003 throughout our organization. Our customers expect the highest level of satisfaction from QUEST and we are committed to comply with requirements and to maintain the effectiveness of the Quality Management System.

This policy will be communicated to all contractors / suppliers and be available to the public.

**Shawn Arshadi**

**CEO**

**Kaye Katouzian**

**COO**